<u>CERTIFICATION for the PEER REVIEW PROCESS &</u> <u>EVALUATION of the PEER REVIEW PROCESS &</u> <u>CERTIFICATION for NON-EXISTENCE of ARTIFICIAL CITATIONS</u> <u>and ANTI-PLAGIARISM CONTROL</u>

Name:Kailash C. MadanInstitution:Ahlia UniversityCity:ManamaCountry:BAHRAINPhone:00973-39152561Academic Email:kmadan@ahlia.edu.bh

I declare, I confirm, I certify and I sign that I received substantial, important, line by line peer review with several and substantial comments, important remarks and hints from, at least, 3 Reviewers and the Assistant Editor for my paper:

Acceptance: 5151- On a Single Server Queue with Two-stage First Essential Service Followed by One of the Two Types of Additional Optional Service and Optional Deterministic Server Vacations

with None other Authors:

I would like to thank all the reviewers for their thoughtful comments and efforts towards improving our manuscript. We revised the manuscript with special attention to the comments that we received from Three (3) reviewers that were specialists in the of experts, area my paper. I declare, confirm, certify and sign that NAUN has checked my paper for possible plagiarism by Turnitin and my paper was found without plagiarism or selfplagiarism by Turnitin. I also declare, confirm, certify and sign that also that no Associate-Editor, no Editor-in-Chief, no member of the NAUN Secretariat forced me in this Journal to add references (citations) to any previous publications of the journal.

I also declare, confirm, certify and sign that I have made all the changes, modifications, additions, studies, corrections asked by the reviewers and I have fully complied with their instructions. I also understand that before the publication the 3 (or more than 3) reviewers will check my paper to see if all the changes, modifications, additions, studies, corrections etc have been done and I authorize the NAUN to publish my paper or to reject my paper even in the 2nd round of peer review or to continue with an additional round of peer review.

I also declare, I confirm, I certify and I sign that I will not publish this paper or an important part of the paper in any other Journal (inside or outside NAUN) Conference Proceedings (inside or outside NAUN), Book (inside or outside NAUN), University Repository etc) without the written permission of the NAUN.

I also declare, I confirm, I certify and I sign that this paper or an important part of the paper has not been published other Journal (inside or outside NAUN) Conference Proceedings (inside or outside NAUN), Book (inside or outside NAUN), University Repository etc). In case of violation of the above terms, NAUN can reject any unpublished paper or even retract any published paper.

Signature s

KcMarta

Date: 30 November 2021